

Angelo Trifanoff

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PROFESSIONAL SUMMARY

Senior software engineer with 8+ years shipping production systems at Dick's Sporting Goods and Fanatics. Currently founding engineer of a healthcare AI agency built end-to-end with Claude Code, Codex, and agentic tooling, with hands-on experience across modern LLM, voice AI, and multi-tenant integration systems.

WORK EXPERIENCE

Founding Engineer & Technical Lead, Achieve Total AI (Remote) 2025 – Present

- Architected and shipped a multi-tenant voice AI platform handling low-thousands of monthly inbound calls across 8–10 healthcare practices, integrating OpenAI Realtime API, Twilio SIP trunking, and n8n orchestration with 5+ EHR/PMS systems (NexHealth, ClubReady, MindBody, Pabau, Cerbo, GoHighLevel).
- Built custom technology, internal tooling, and client integrations end-to-end as sole engineer using Claude Code, OpenAI Codex, Cursor, and Google Antigravity, including custom MCP servers — among them a Gemini-powered visual-feedback loop that pipes UI/UX renders back into Claude for front-end design iteration.
- Bootstrapped the platform to \$10K+ MRR with 8–10 active healthcare clients as sole technical owner, owning the full stack from voice AI infrastructure to client onboarding.

Software Engineer III, Fanatics (San Mateo, CA / Remote) Feb 2022 – Apr 2025

- Designed and shipped internal LLM and generative AI tooling rolled out across Fanatics' product, business, and sourcing teams, accelerating workflows for the operators who maintain hundreds of licensed-brand storefronts (NFL, MLB, NBA, NHL, NCAA, MLS, and more).
- Built and maintained scalable web applications powering Fanatics' global e-commerce platform across NFL, MLB, NBA, NHL, NCAA, and MLS storefronts, serving millions of fans through peak game-day traffic.
- Provided architecture and implementation leadership for distributed cloud services used by business and analytics teams, focused on availability, reliability, and developer ergonomics.

Software Development Manager, Branding Brand (Pittsburgh, PA / Remote) Sep 2021 – Dec 2021

- Led an engineering team delivering client commerce projects, owning scope, technical direction, and day-to-day delivery across multiple concurrent client engagements.

Senior Software Engineer, Dick's Sporting Goods (Coraopolis, PA) Aug 2017 – Sep 2021

- Co-led the cross-functional launch of curbside pickup in 2020, building the customer-facing frontend for contactless online order pickup and facilitating millions of check-ins through the pandemic surge.
- Mentored new engineers and interns through onboarding, weekly engineering retros, and pair programming, while replacing legacy in-store systems with fault-tolerant, A/B-tested modern applications used daily by store teammates.

SKILLS

Languages & Frameworks: TypeScript / JavaScript (React, Next.js, Node), Java, Python, HTML, CSS, SQL; UI: Tailwind CSS, shadcn/ui

AI & Agentic Engineering: Claude Code, OpenAI Codex, Cursor, Google Antigravity, Claude Agent SDK, Model Context Protocol (MCP), custom MCP servers (incl. a Gemini-powered UI/UX feedback loop for front-end design), subagents, skills, and plugin authoring; prompt engineering, eval pipelines, multi-agent orchestration; LLMs: Claude (Sonnet/Opus), GPT-4o, Gemini, Whisper; Voice AI: OpenAI Realtime API, Twilio SIP

Cloud, DevOps & Infrastructure: Vercel, Pivotal Cloud Foundry, Docker, GitLab CI/CD, GitHub, Concourse

Workflow & Integration: n8n, webhooks, REST APIs, EHR/PMS integrations (NexHealth, ClubReady, MindBody, GoHighLevel, Pabau, Cerbo)

Practices: Agile/XP, pair programming, technical leadership, mentorship, A/B testing

EDUCATION

B.S. Engineering, Software Engineering (ABET), Robert Morris University

May 2017

- GPA 3.6/4.0 · Cum Laude